

Form Service & Warranty Claim

DT Swiss FORKS: XMC, XMM, EXC, EXM

Please service!

This is a warranty claim!

Contact Distributor / Dealer:

name distributor / dealer:
ZIP / address:
country:
phone:
fax:
e-mail:

Sales receipt enclosed?

yes

no

In case the rework cannot be done under warranty, do you want us to contact you for an estimation of cost prior to service the product?

yes

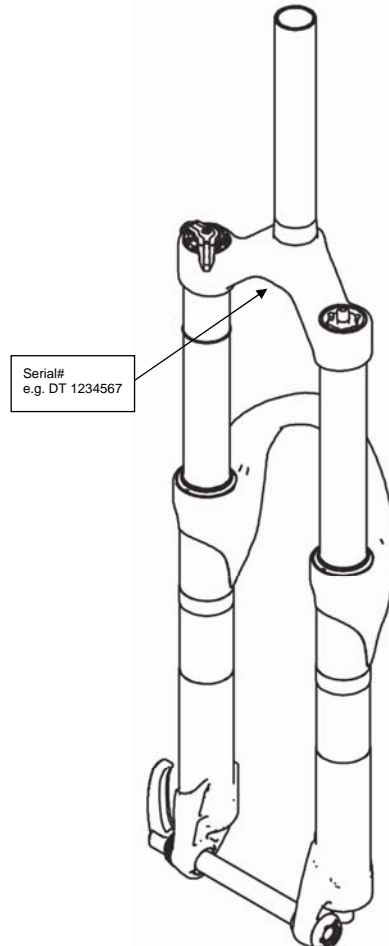
no

fork model (e.g. XMM 120, EXC 130 etc.):
serial number fork:

Please describe precisely the fork's failure by marking the box(es).

<input type="checkbox"/> air leak
<input type="checkbox"/> oil leak
<input type="checkbox"/> no damping / Launch Control function not working
<input type="checkbox"/> strange noise while riding
<input type="checkbox"/> play in bushings
<input type="checkbox"/> damage on remote system
<input type="checkbox"/> others _____

Mark spot of failure in drawing to speed up your service! Thank you!



NOTE:

- One complete Service & Warranty Claim form must be added per service / warranty claim!
- The DT Swiss Service Center will reject incomplete Service & Warranty Claims (e.g. missing sales receipt etc.)!
- For further information please read the DT Swiss Owners Manual of this product concerning DT Swiss Warranty regulations or visit www.dtswiss.com.